jobcentreplus

Looking for work in hospitality and catering?
A SWAP could help you get back on track

Eat That Frog

HOSPITALITY & CATERING

SWAP

A Sector-based Work Academy Programme (SWAP) is designed to support people aged 19+ and over who are claiming benefits and looking for a job.

OPEN TO TORBAY RESIDENTS 19+*

Giving you the chance to build skills, gain qualifications and experience and learn more about working in a specific industry — all while getting support to apply for real job opportunities at the end of the programme.

Level	**Level 1**
Times	**9.30 - 3.30**
Course Length	**2 Weeks**
Delivery Type	**Face to Face**
Location	**Eat That Frog 89 Torquay Road, Paignton, TQ3 2SE**
Dates	**12th - 23rd January '26 2nd - 13th March '26**

- **Employability**
  Discover what employers look for when applying for hospitality and catering roles. Get help with your CV, cover letters, job applications and mock interviews.
- **Customer service & complaints**
  Learn the basics of customer service techniques as well a effective ways of dealing with complaints. Gain new skills to take with you into your new future role.
- **First impressions**
  First impressions count. Discover the best ways to create a great first impression with any employer.
- **Health and safety**
  Health and Safety plays an important role in any job, learn the basics to get you off to a flying start.
- **Communication**
  Communication is key with any role. Learn effective ways of communicating with employers, customers and more!
- **Meet employers**
  Meet local employers who are actively recruiting for hospitality and catering roles.

SCAN HERE!

For more information:

Talk to your work coach

01803 551551 info@eatthatfrog.ac.uk

www.eatthatfrog.ac.uk

learndevon
adult learning and skills